

Environmental Report



Cambridge West Area October to December 2015

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the West Area for the quarter of January to March 2016.

Continuing priorities

Number	Priority details
1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering. Justification: Littering and illegal deposited waste if left un-investigated can cause ongoing issues and encourage antisocial behaviour. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Early morning, daytime and weekend dog warden patrols for dog fouling on Grantchester Street, Lammas Land and surrounding areas. Justification: Dog fouling continues to be identified by the Dog Warden and members of the public who have recorded problems in the areas. A number of individuals spoken to have not been aware of dog control orders; this recommendation remains in order to balance education and enforcement. Further reports have been received that has identified an increase of dog fouling on the routes to and from the local school.
3	Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area. Justification: Work already conducted by the City Rangers has been positive and enhanced the areas where cleared. This recommendation is to continue this work as a priority for all the rangers covering the West/Central areas.
4	Ownership and cleansing of Garrett Hostel Lane ditches Justification: Work to identify the ownership of Garrett Hostel Lane ditches is ongoing. Work on maintaining the cleanliness of the ditches is ongoing and remains

	a focus for the Operations team. No further updates have become available on land owners; however Operations staff continues to undertake regular cleansing.
5	Jesus Green ditch cleansing – looking at frequency of activity Justification: Work has already been undertaken in this area since July / August 2015 time, however in order to measure the success of this activity it is necessary to examine the effectiveness of weekly cleansing over a lengthy period of time and carrying this priority over into the summer months would allow for that.
6	Joint working patrols to address the issues of fly tipping at public recycling points Justification: Fly tipping at Lammas Land, Adam and Eve Street and Castle Park recycling centre account for an increase in the fly tipping figures across the West area. Enforcement and ranger work to focus on these areas will balance education and enforcement to deter this problem.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing

teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Castle – Environmental Report January to March 2015

Market – Environmental Report July to September 2015

Newnham – Environmental Report October to December 2015

5. Specific issues and actions: Previous quarter

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering.
Action Taken	Over 116 hours of patrols were undertaken by the public realm teams to address the issues of trade waste illegally deposited and littering during the period of October to December. Thirty seven fixed penalty notices were issued, including Regent Street, Park Street and Fisher Square. Several businesses have been engaged in pledging to the litter voluntary code, which promotes responsible litter management.
Current Situation:	Ongoing
Priority 2	Early morning, daytime and weekend dog warden patrols for dog fouling on Grantchester Street, Lammas Land and surrounding areas.
Action Taken	Dog warden patrols have been conducted by the Dog Wardens in partnership with the Enforcement team and City Rangers to address issues of dog fouling at the above locations. Educational advice and dog bags continue to be provided by the dog wardens to dog walkers in the area. One fixed penalty notice has been issued for failing to clear up dog mess at Lammas Land.
Current Situation:	Ongoing
Priority 3	Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area
Action Taken	The rangers have removed over 73 incidents of graffiti and flyposting from street furniture including lampposts, street signs and benches. Further work will be undertaken for the period January to March. Photographs of some of the work undertaken are included in the appendices of this report. .
Current Situation:	Ongoing
Priority 4	Regular litter picks and enforcement monitoring in New Square, Drummer Street, Fitzroy Street and Burleigh Street
Action Taken	Patrols have been conducted in the area by the enforcement team and four individuals were witnessed littering two on Fitzroy Street, and two on Burleigh Street resulting in fixed penalty notices being issued. This area now forms a part of the basic patrols for the city centre enforcement officers. The frequency of litter picking has increased; Operations Supervisors are regularly monitoring the sites and taking action when required. The sites are inspected on a daily basis, remedial action is taken where needed by the city centre and parks teams.
Current Situation:	Completed

Priority 5	Ownership and cleansing of Garrett Hostel Lane ditches
Action Taken	The ownership of the ditches either side of Garrett Hostel Lane has highlighted that there does not appear to be an easily identifiable definitive owner at the current time. The cleaning of the ditches either side of the footway between Garrett Hostel lane and Queens Road is checked / cleared on a weekly basis.
Current Situation:	Ongoing
Priority 6	Jesus Green ditch cleansing – looking at frequency of activity
Action Taken	This area of work has been added as a weekly task for the Operations team, in addition responding where there is an additional need. Operatives have been to site and cleared the ditch of all litter. The cleaning of the ditch is now checked and cleared on a weekly basis. Ongoing monitoring is being done to check the cleansing frequency is adequate.
Current Situation:	Ongoing
Priority 7	Joint working patrols to address the issues of fly tipping at public recycling points
Action Taken	A number of patrols were undertaken by the public realm teams to address the issues of waste illegally during the period of October to December at Adam and Eve Street, Lammas Land and Castle Park recycling centres. No evidence was found to identify those responsible, and these sites continue to attract fly tipping.
Current Situation:	Ongoing

6. Environmental Data

Private Realm [West Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Pest Control	27	27	N/A	N/A	N/A	N/A
Quarter 3: 2015/16		21	21				
Quarter 3: 2015/16	Proactive Pest Interventions*	2	2	N/A	N/A	N/A	N/A
Quarter 3: 2014/15	Noise Complaints	7	N/A	†	1	0	0
Quarter 3: 2015/16		25			0	0	0
Quarter 3: 2014/15	Refuse/ Waste Complaints	0	N/33A	†	0	0	0
Quarter 3: 2015/16		1			0	0	0
Quarter 3: 2014/15	Other public health complaints‡	1	N/A	†	0	0	0
Quarter 3: 2015/16		5			0	0	0
Quarter 3: 2014/15	Private Sector housing standards	7	N/A	†	0	0	0
Quarter 3: 2015/16		8			0	0	0

Summary of public realm enforcement data

- Proactive pest intervention areas in the last quarter has taken place at Lammas Land.

* New data set for current year

† All complaints will generally have at least one such action

‡ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [Castle]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Abandoned vehicles	2	N/A	N/A	0	0	0
Quarter 3: 2015/16		4			0	0	0
Quarter 3: 2014/15	Nuisance vehicles [§]	0	0	N/A	0	0	0
Quarter 3: 2015/16		0	0		0	0	0
Quarter 3: 2014/15	Derelict cycles	9	N/A	N/A	N/A	N/A	N/A
Quarter 3: 2015/16		11					
Quarter 3: 2014/15	Domestic waste	0	0	0	0	0	0
Quarter 3: 2015/16		0	0	0	0	0	0
Quarter 3: 2014/15	Trade waste	1	1	0	0	0	0
Quarter 3: 2015/16		2	1	0	0	0	0
Quarter 3: 2014/15	Litter	0	0	0	0	0	0
Quarter 3: 2015/16		1	0	0	1	0	0
Quarter 3: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Quarter 3: 2015/16		0		0		0	0
Quarter 3: 2014/15	Illegal advertising	0	0	0	0	0	0
Quarter 3: 2015/16		0	0		0	0	0

[§] Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Castle public realm enforcement data

- Four abandoned vehicles were investigated during the October to December period, but no vehicles were seized as abandoned. Of the vehicles one untaxed vehicle was removed from Honey Hill for having no tax, the vehicle was subsequently claimed by the owners.
- Eleven derelict cycles were removed from across Castle. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were two case of dumped trade waste in Castle during quarter 3, one suspect was issued a warning and in the second case no suspects were identified.
- One fixed penalty notice was issued for littering a cigarette end on Trinity Lane, the penalty was subsequently paid.
- There have been no significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Public Realm Enforcement [Market]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Abandoned vehicles	1	N/A	N/A	0	0	0
Quarter 3: 2015/16		2			0	0	0
Quarter 3: 2014/15	Nuisance vehicles **	0	0	N/A	0	0	0
Quarter 3: 2015/16		0	0		0	0	0
Quarter 3: 2014/15	Derelict cycles	19	N/A	N/A	N/A	N/A	N/A
Quarter 3: 2015/16		29					
Quarter 3: 2014/15	Domestic waste	16	12	0	0	0	0
Quarter 3: 2015/16		4	4	0	0	0	0
Quarter 3: 2014/15	Trade waste	1	0	1	0	0	0
Quarter 3: 2015/16		5	5	0	0	0	0
Quarter 3: 2014/15	Litter	3	0	0	2	0	0
Quarter 3: 2015/16		39	0	0	39	0	2
Quarter 3: 2014/15	Illegal camping	1	N/A	1	N/A	0	0
Quarter 3: 2015/16		2		2		0	0
Quarter 3: 2014/15	Illegal advertising	10	7	N/A	0	0	0
Quarter 3: 2015/16		4	4		0	0	0

** Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Market public realm enforcement data

- Twenty nine derelict cycles were removed from across Market. The number of cycles removed as abandoned in the area usually varies between 10 to 75 a quarter.
- There were four cases of domestic waste investigations conducted in the area during October to December; all suspects were issued warning letters.
- Five cases of trade waste were investigated, which involved a number of proactive patrols around the Burleigh /Fitzroy Street area. All five businesses were written to and complied with requests for their waste transfer information and were issued a warning letter.
- There were thirty nine cases of litter investigated in the West area during October to December period and thirty seven fixed penalty notices was issued for littering on foot, and two for littering from a motor vehicle. Thirty five of the fixed penalties were subsequently paid, two cases are ongoing and two cases have been referred to the legal department.
- There was two cases of illegal camping, one at Christ's Pieces and the other at Midsummer Common, the occupier of the tent received a warning notice from an officer and removed their belongings.
- Four incidents of illegal advertising were identified all of which were posters, where it was possible to identify suspects warnings were issued. Both camps were removed by the owners within 24 hours of receiving notices.
- There has been an increase in the number of litter cases compared to the same period in 2014, which is due to more engagement with local businesses and officers present in the city centre; there has also been a decrease in illegal advertising and domestic waste cases across the Market ward which is due to more education of residents and businesses. There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Public Realm Enforcement [Newnham]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Abandoned vehicles	4	N/A	N/A	0	0	0
Quarter 3: 2015/16		6			0	0	0
Quarter 3: 2014/15	Nuisance vehicles ^{††}	0	0	N/A	0	0	0
Quarter 3: 2015/16		0	0		0	0	0
Quarter 3: 2014/15	Derelict cycles	4	N/A	N/A	N/A	N/A	N/A
Quarter 3: 2015/16		3					
Quarter 3: 2014/15	Domestic waste	0	0	0	0	0	0
Quarter 3: 2015/16		11	2	0	1	0	0
Quarter 3: 2014/15	Trade waste	0	0	0	0	0	0
Quarter 3: 2015/16		0	0	0	0	0	0
Quarter 3: 2014/15	Litter	1	0	0	1	0	0
Quarter 3: 2015/16		3	0	0	3	0	0
Quarter 3: 2014/15	Illegal camping	2	N/A	2	N/A	0	0
Quarter 3: 2015/16		1		1		0	0
Quarter 3: 2014/15	Illegal advertising	0	0	N/A	0	0	0
Quarter 3: 2015/16		0	0		0	0	0

^{††} Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Newnham public realm enforcement data

- Six abandoned vehicle inspections were conducted during the October to December period. Three of these were untaxed vehicles which were seized from Barton Road, Clerk Maxwell Road and Champneys Walk; none were either claimed by the owners and were destroyed.
- Three derelict cycles were removed from across Newnham. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were eleven cases of domestic waste investigations conducted in the area during July to September, all of which were found at the Lammas Land recycling centre. In two cases no suspects were identified and in one case it was not possible to trace a suspect. Two warning letters were sent, one fixed penalty notice was issued for leaving piles of waste on the street and four cases are ongoing.
- There were one case of littering investigated in October to December, which was a cigarette end littered from a car on Newnham Road. The driver was issued a fixed penalty notice and subsequently paid.
- There were one case of illegal camping, at Lammas Land; the camp was removed by the owner within the 24 hour notice period.
- There has been an increase in the number of domestic waste investigations. The increase in dumped domestic waste was found at the Lammas Land recycling centre during targeting patrols, but also as a result of increasing enforcement presence in the ward. There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Dog Warden Service [West Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 3: 2014/15	Stray dogs	2	0	0	2	0	Two other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 3: 2015/16		1	0	1	0	0	One other stray dog calls was received, but the dog was collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Dog control orders: Fouling	2	0	0	0	0	0
Quarter 3: 2015/16		5	0	0	4	0	0
Quarter 3: 2015/16 ^{##}	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 3: 2015/16 ^{##}	Dog control orders: Leads	1	0	0	1	0	0
Quarter 3: 2015/16 ^{##}	Other dog complaints ^{ss}	0	0	0	0	0	0

^{##} New data set for current year

^{ss} Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [West Area]

Period	Activity	Total number of incidents	Ward		
			Castle	Market	Newnham
Quarter 3: 2014/15	Fly tipping	27	5	17	5
Quarter 3: 2015/16		22	4	27	3
Quarter 3: 2014/15	Offensive graffiti***	6	2	3	1
Quarter 3: 2015/16		3	0	3	0
Quarter 3: 2014/15	Detrimental graffiti†††	72	21	45	6
Quarter 3: 2015/16		98	7	87	4
Quarter 3: 2014/15	Needles	0	0	0	0
Quarter 3: 2015/16		7	4	3	0
Quarter 3: 2014/15	Shopping trolleys	3	3	0	0
Quarter 3: 2015/16		6	2	4	0

*** Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

††† Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the four fly tips for the Castle ward there were no other particular trends with types of fly tipped material were identified in this period.
- There were twenty seven fly tips cleared from the Market period, of this repeat incidents were on Adam and Eve Street, Free School Lane and Kings Parade, where repeat incidents of domestic waste were found dumped. No other particular trends with types of fly tipped material were identified in this period.
- Of the three fly tips that were found in the Newnham ward, two were located at the Lammas Land recycling centre, no other particular trends with types of fly tipped material were identified in this period.
- There were three instances of offensive graffiti recorded in Market and were pictures of human anatomy offensive language, found in Sidney Street, Trinity Street and Rose Crescent.
- In Castle there were seven incidents of detrimental graffiti, including repeat incidents at Honey Hill and Huntingdon Road. Four instances were found in Newnham, two repeat incidents were cleared from Fulbrooke Road. A persistent tagger contributes largely to the detrimental graffiti cleared in Market ward in the last quarter and work continues with Cambridgeshire Police to catch the individual. Repeat incidents were found at Christ's Pieces, Hobson Street, Park Street, Sidney Street, and St Andrews Street.
- In Castle four needles were removed from St Giles Church on Castle Street, in Market two needles were cleared from a drain area to rear of St Andrews Church on Downing Place, and two needles were removed from Christ's Lane pathway.
- The number of shopping trolleys seized was 1.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – dry recycling 2014/15	21%	22.2%
Recycling rate – composting 2015/16	23.8%	22.3%
Recycling rate – composting 2014/15	24.9%	23.8%
No of press releases issued	5	3
No of 2 nd blue bins delivered	93	164
No of 2 nd Green bins delivered	87	46
No. of black bins changed from standard to small	32	26
No of events attended	15	10
No of people spoken to	800	210
No of Kitchen Caddies given out	473	195
No of Recycling Champions (RC) at events	33	9
No of new RC recruited	8	3
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)	Total 20.5 tonnes 8.59 T recycled
No of community/school visits to AmeyCespa	14	5 ^{†††}

^{†††} Schools visits during July and September only

7. Proactive and community work: Previous quarter

The following proactive and community work has been undertaken and is upcoming for the West area:

Task	Paradise Nature Reserve
Action Taken	A project to work on the pathway at Paradise Nature Reserve, Newnham has been planned with the City Rangers and Community Payback.
Current Situation	Upcoming

Task	Lammas Land
Action Taken	City Rangers and community payback re-surfaced the footpath with wood chippings in the nature reserve at Lamas Land.
Current Situation	Completed

Task	Streets and Open Spaces Twitter
Action Taken	Re-named Twitter account will promote and highlight the work carried out by SOS, Enforcement, Dog Wardens and City Rangers. It will also provide information and encourage engagement from volunteers.
Current Situation	Completed

Task	Grantchester Street
Action Taken	Local residents have signed up as volunteers and are planning on re-designing and maintaining a green area in Grantchester Street. The local City Ranger is assisting in designing and developing the area with them.
Current Situation	Upcoming

9. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
West Area Ranger: Richard Allen	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
City Centre Ranger: Chris Lowndes			
Public Realm Enforcement (West team):	Andrew Hine	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Steve Phillips		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk .
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

10. Resources

The following are suggestions that members of the West Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	5	5
Market	3	6
Newnham	6	2

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	March 2015	
Castle	Howes Place (junction Huntingdon Road)	March 2015	
Castle	Carisbrooke Road – near Mayfield School	March 2015	
Castle	Carisbrooke Road (junction with Histon Road)	March 2015	
Castle	Warwick Road (near Windsor Road alleyway)	March 2015	
Market	Park Street (near car park)	July 2015	
Market	Park Street (near ADC theatre)	July 2015	
Market	King Street (near Pikes Walk)	August 2015	
Newnham	Coton footpath (junction with Wilberforce Road)	March 2015	
Newnham	Burrell's Walk (junction with Grange Road)	May 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	1	2
Market	1	2
Newnham	2	0

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Newnham	Carisbrooke Road (near Histon Road junction)	March 2015	
Newnham	Gough Way (near to Penarth Place)	March 2015	
Castle	Carisbrooke Road (near Histon Road junction)	March 2015	
Market	Midsummer Orchard	October 2015	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Castle	0	13
Market	0	13
Newnham	0	13



11. Appendices

Ward Blitz Activity – Newnham – November 2015



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

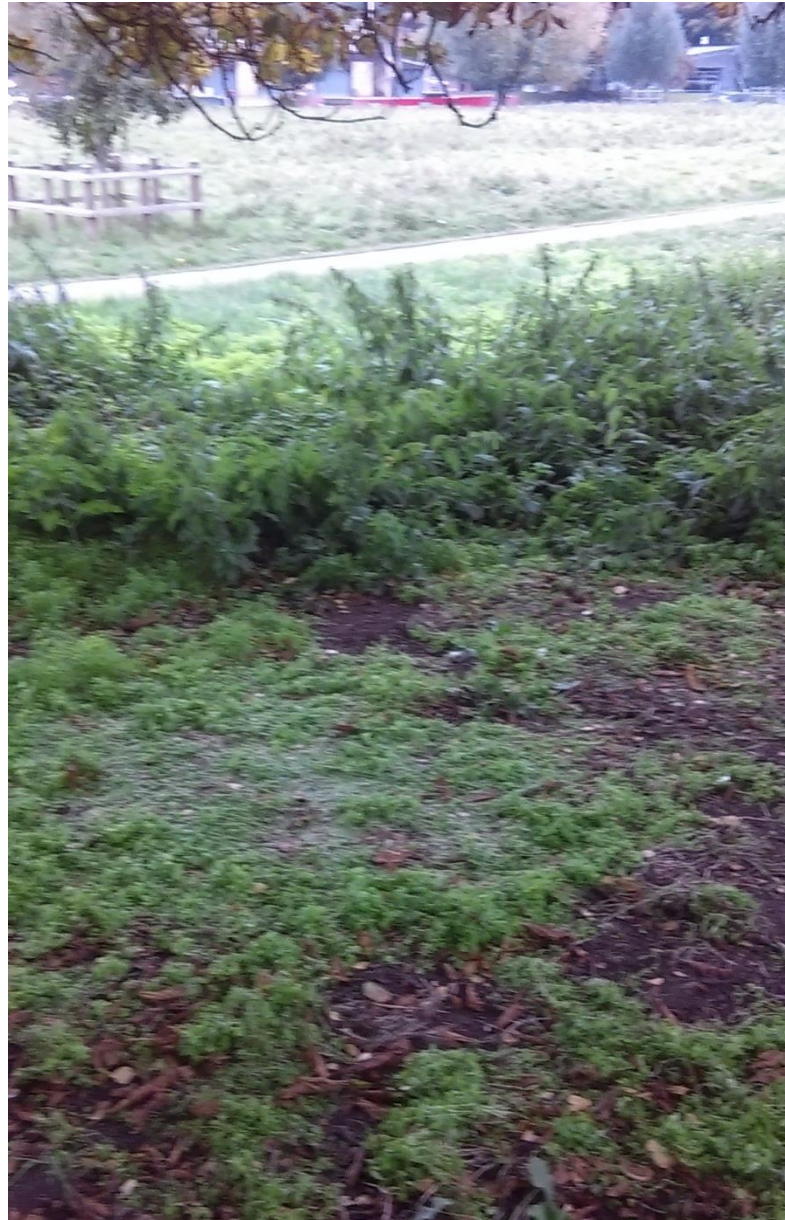
- Cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping events

Newnham was the thirteenth ward area to receive the targeted service during November 2015. A summary of the ward blitz action delivered in the month is detailed below:

Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites within Newnham were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Newnham and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required
Increased dog warden presence	The Dog Wardens conducted patrols in the green space area of Newnham to deal with issues of dog fouling and dog control. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited: • Paradise Nature Reserve • Lammas Land

	• Grantchester Meadows Car park area • Penarth Place In total over 10 hours were spent patrolling the ward for dog control issues and providing education where required. One fixed penalty was issued for failure to clear up dog fouling at Lammas Land.
Increased public realm enforcement presence	The public realm enforcement team carried out 75 hours of hi-visibility patrols in the ward during November, including the following specific issues: • Twenty hours were spent investigating untaxed and abandoned vehicles, three untaxed vehicles were removed from Barton Close, Clerk Maxwell Road and Champneys Walk • Thirty hours of foot patrols were conducted across the ward deal with issues including dog control, trade waste issues and litter. A number of suspects received verbal warnings.
Increased city ranger presence	The city ranger team carried out an amount of hi-visibility work in the ward during November, including the following specific issues: • Removal of abandoned bicycles in and around Kings Road • Involvement in the community litter pick • Cut back of brambles and bushes in Wilberforce Road • Cut and trimming the grass verge at the end of Clarkson Road
Community involvement	An organised litter pick was conducted on Saturday 7 November 2015 as part of the ward blitz, where over 20 people collected 21 sacks of waste from around the Mill Pond area. 

Before and after photos of a clearance of rough sleeper at Midsummer Common (completed October 2015)



Before and after photos of a clearance of dog bin at Jesus Green (completed October 2015)



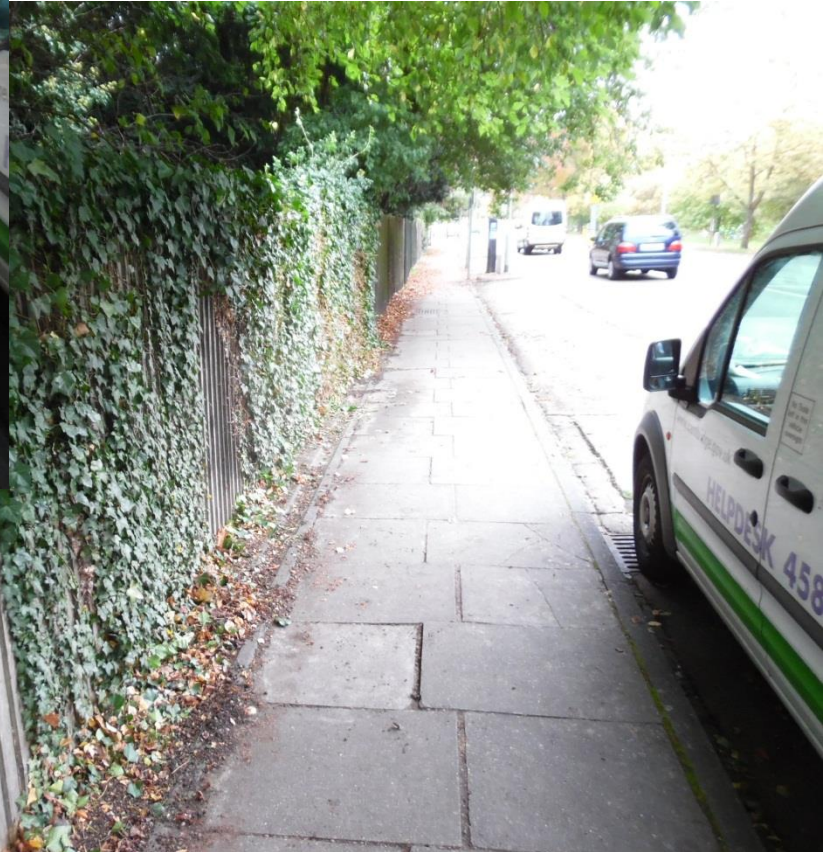
Before and after photos of a clearance of street signs at Regent Street (completed October 2015)



Before and after photos of a clearance of street furniture at Manor Street (completed November 2015)



Before and after photos of a clearance of overgrown vegetation at Huntingdon Road (completed October 2015)



Before and after photos of a clearance of vegetation at Clarkson Road (completed November 2015)



Before and after photos of a clearance of vegetation at Hoadly Road (completed December 2015)

